

Using the Pillar of Hospitality

- Smile – it is contagious!
- Acknowledge visitors from in your “Call to Worship” or before the Recessional.
- Offer name tags to Ushers and Liturgical Greeters.
- Thank liturgical ministers and altar servers.
- Invite parishioners to a ministry meeting.
 - Offer to take an email or telephone number so that they can receive a personal invitation.
 - Reassure them it is not a life-long commitment.
- Start and end meetings on time.
- Be patient in the parking lot.
- Use multiple languages in every aspect of parish life when culturally diverse groups are members of the parish.
- Improve accessibility of worship and inclusion in all aspects of parish life for all, especially those with physical and mental disabilities.
- Offer occasions for service within the parish community (e.g., to the sick and homebound.)

Using the Pillar of Formation and Prayer

- Attend Mass every Sunday and Holy Day of Obligation
 - Consider adding a Mass on a weekday.
- Encourage all parishioners to take an additional step in their prayer life by asking them to add 5 minutes each day to prayer.
- Offer a special devotion.
 - Especially cultural and familial devotional practices, e.g., Our Lady of Guadalupe, Gospel music by the African American community.
- Pray Grace at all meals (even at work and in restaurants).
- Spend time in Adoration of the Blessed Sacrament.
- Go to confession.
- Unplug from all social media for a period each day.
- Follow a video reflection.
- Join a RCIA group and journey through a person’s initiation into the Catholic Church.

Using the Pillar of Service

- Discuss the charisms of the Holy Spirit.
- Celebrate and make known to all parishioners how gifts are shared in the parish community.
- Thank people for sharing their gifts as well as show gratitude for the many gifts God has given us.
- Connect our giftedness with Sunday liturgy and inspire others to recognize, use and share their gifts throughout their daily lives.
- Support by using bulletin inserts and pulpit announcements, general intercessions, targeted homilies or lay witness.
- Take time at the end of mass to have parishioners fill out **“Our Faith-in-Action Plan.”**
- Encourage service opportunities at the parish.